

Section 2: Guidelines Suspected cases of Novel Corona Virus, for Tourist Establishments (Resorts/Guest Houses)

If a guest/employee get ill and fits the following criteria, follow the steps given below.

- A. Severe acute respiratory infection ($\geq 38^{\circ}\text{C}$, 100.4°F fever, cough, and requiring admission to hospital), **AND** with no other etiology that fully explains the clinical presentation **AND** at least one of the following:
 - a history of travel to or residence in China in the 14 days prior to symptom onset, **or**
 - patient is a health care worker who has been working in an environment where severe acute respiratory infections of unknown etiology are being cared for.

- B. Patients with any acute respiratory illness (with symptoms like, ($\geq 38^{\circ}\text{C}$, 100.4°F fever, cough, sore throat, runny nose, breathing difficulty) **AND** at least one of the following:
 - close contact with a confirmed or probable case of 2019-nCoV in the 14 days prior to illness onset, **or**
 - visiting or working in a live animal market in China in the 14 days prior to symptom onset, **or**
 - worked or attended a health care facility in the 14 days prior to onset of symptoms where patients with hospital-associated 2019-nCoV infections have been reported.
 - Visited Wuhan (China) in the last 14 days

Care of guest with suspected illness of novel Corona virus (nCoV) infection

1. Reassure the guest that everything will be taken care of. If the guest cannot speak English, give him/her the information slip (which has instructions in Chinese/English). Call the Corona virus HOTLINE 7377004 and follow their instructions.
2. Isolate the patient to his/her the room. If the guest doesn't have a room then find a room , which is well ventilated and shift the guest in there.
3. Put a surgical mask or normal mask or cover nose and mouth with a cloth of the guest
4. No one should enter the room in which the guest is kept unless absolutely necessary, and if they do enter the room they should maintain a 3 feet distance or wear a surgical mask, latex disposable gloves and goggles or a face shield. Wash hands and face with soap and water after contact with the guest.
5. Limit the number of caretakers of the patient, ideally assign one person who is in a good health without risk conditions. No visitors.
6. Dispose the masks in a bio hazard bag. Seal it properly and keep them well tagged. Make arrangements with a waste disposal company (like WAMCO) to incinerate the biohazardous waste.
7. Avoid other types of possible exposure to ill persons or contaminated items in their immediate environment (e.g. avoid sharing toothbrushes, cigarettes, eating utensils, dishes, drinks, towels, washcloths or bed linen).

8. Eating utensils and dishes used by the guest, should be cleaned with either soap or detergent and water after use and may be re-used by the guest only. Others should not use these, and they should be discarded as biohazard waste.
9. Clean and disinfect frequently touched surfaces such as bedside tables, bedframes, and other bedroom furniture daily with regular household disinfectant containing a diluted bleach solution (1-part bleach to 99 parts water).
10. Clean and disinfect bathroom and toilet surfaces at least once daily with regular household disinfectant containing a diluted bleach solution (1-part bleach to 99 parts water).
11. Clean clothes, bedclothes, bath and hand towels, etc. of ill persons using regular laundry soap and water or machine wash at 60–90 °C with common household detergent, and dry thoroughly.
12. Place contaminated linen into a laundry bag. Do not shake soiled laundry and avoid direct contact of the skin and clothes with the contaminated materials.
13. Use disposable gloves and protective clothing (e.g. plastic aprons) when cleaning or handling surfaces, clothing or linen soiled with body fluids. Perform hand hygiene before and after removing gloves.
14. Make arrangements to ensure that their staff are in compliance with the Infection Prevention Control (IPC) measures advised for them.
15. Ensure that the areas that the guest came in contact with that may potentially be contaminated are cleaned with soap and water and disinfected with a solution containing a regular household diluted bleach (1-part bleach to 99 parts water).
16. Ensure that all biohazardous waste is properly sealed, tagged and separately handed over to a waste disposal company (like WAMCO) where it should be incinerated.
17. You may give Panadol/paracetamol for symptoms like fever/headache/body aches to the guest. Do not give any other medicines without a doctor's advice. Offer plenty of fluids and advise rest to the guest.
18. Send the guest in an ambulance send from the NCoV center through arrangements made through the Corona virus HOTLINE 7377004.

Management of contacts

Persons (including guests and employees) who may have been exposed to individuals with suspected 2019-nCoV infection should be advised to monitor their health for 14 days from the last day of possible contact and call the Corona virus HOTLINE 7377004 (If they do not speak English the establishment must provide a translator to coordinate with the Corona virus HOTLINE 7377004) if they develop any symptoms, particularly fever, respiratory symptoms such as coughing or shortness of breath.

Novel Corona Virus Related Information

PLEASE READ CAREFULLY!

- A. In the last 14 days have you visited China and
- have you been in close contact with a confirmed or probable case of 2019-nCoV
or
 - have you visited or worked at a live animal market in China
or
 - have you worked at or attended a health care facility where patients with hospital-associated 2019-nCoV infections have been reported.
 - worked as a health care worker in an environment where severe acute respiratory infections of unknown etiology were being cared for
 - Visited Wuhan(China) within the last 14 days

AND

- B. If you develop any of the following symptoms:

≥38°C, 100.4 °F fever

Cough

Sore throat

Runny nose

Breathing difficulty

What you should do

1. If you do not speak English, seek help from the hotel front desk and ask them to call the **7377004** (Corona virus HOTLINE)
2. If you can speak English/Dhivehi Please call **7377004** (Corona virus HOTLINE) and inform them of your situation, **do not worry**, the hotline operators will get you the help you need)
3. Do not go outside, and stay in your room
4. Other people should refrain from going to your room
5. Wear a surgical mask or normal mask over your nose and mouth, or cover your nose and mouth with a cloth.
6. Maintain a 3-foot distance from other people.
7. Seek medical attention from a health facility
8. You may take Panadol/paracetamol for symptoms like fever/headache/body aches. Do not take any other medicines without a doctor's advice. Drink plenty of fluids and rest till the ambulance arrives to transport you to the designated health care facility.

Suspected case identified in a resort /guest house

1. A guest /employee in a resorts gets sick with a respiratory illness:

Check if the guest /employee fits the following criteria:

- a. Patients with severe acute respiratory infection ($\geq 38^{\circ}\text{C}$, 100.4°F fever, cough, and requiring admission to hospital), **AND** with no other etiology that fully explains the clinical presentation **AND** at least one of the following:
 1. a history of travel to or residence in China in the 14 days prior to symptom onset,
or
 2. patient is a health care worker who has been working in an environment where severe acute respiratory infections of unknown etiology are being cared for.
 - b. Patients with any acute respiratory illness (with $\geq 38^{\circ}\text{C}$, 100.4°F fever, and symptoms like cough, sore throat, runny nose or breathing difficulty) **AND** at least one of the following:
 1. close contact with a confirmed or probable case of 2019-nCoV in the 14 days prior to illness onset,
or
 2. visiting or working in a live animal market in China in the 14 days prior to symptom onset,
or
 3. worked or attended a health care facility in the 14 days prior to onset of symptoms where patients with hospital-associated 2019-nCov infections have been reported.
 4. Visited Wuhan (China) within the last 14 days
2. Identify the toilets that the suspected passenger used
 3. Identify all the passengers who used the same toilet
 4. Treat the patient's symptoms,
 - a. Panadol/paracetamol for fever
 - b. Lozenges for cough
 - c. Plenty of fluids
 5. Tell the passenger to put a surgical mask (if not available then a normal mask or cover the patients nose and mouth with a cloth) on the passenger.
 6. Ask the crew to wash their hands with soap and water if they have been in the cabin with passenger or have come in close contact with the passenger.
 7. Get an expected date and time of arrival in Maldives, inform HPA and the nCoV Clinic (designated place).
 8. Provide a list of ports that the ship had docked at within the last 14 days
 9. Provide a list of passengers/crew that fit the following criteria:
 - a. Patients with severe acute respiratory infection ($\geq 38^{\circ}\text{C}$, 100.4°F fever, cough, and requiring admission to hospital), **AND** with no other etiology that fully explains the clinical presentation **AND** at least one of the following:
 1. a history of travel to or residence in China in the 14 days prior to symptom onset,

or

2. patient is a health care worker who has been working in an environment where severe acute respiratory infections of unknown etiology are being cared for.

b. Patients with any acute respiratory illness **AND** at least one of the following:

1. close contact with a confirmed or probable case of 2019-nCoV in the 14 days prior to illness onset,

or

2. visiting or working in a live animal market in China in the 14 days prior to symptom onset,

or

3. worked or attended a health care facility in the 14 days prior to onset of symptoms where patients with hospital-associated 2019-nCoV infections have been reported.

c. Identify the passengers in the row where the suspected passenger is seated, and also identify the passengers seated 2 rows in front and 2 rows behind the suspected passenger.

d. Identify the toilets that the suspected passenger used

e. Identify all the passengers who used the same toilet

10. When the ship docks in Maldives, before going onboard ensure the following:

11. A screening area should be set up. All passengers and crew are to stay away from this area. The area should be a well ventilated area.

12. All Immigration officers should wear disposable latex gloves when handling the passports and other documents

13. All Customs officers should wear surgical masks, goggles, and disposable latex gloves when handling the baggage or interacting with passengers and crew

14. All border health officers should wear surgical masks, goggles, and disposable latex gloves before interacting with passengers and crew. If a passenger with fever is detected via the thermal scanner or by self-reporting/told by captain. The passenger should be taken to the screening area.

15. Checks the index passenger and any other sick passenger for

a. Patients with severe acute respiratory infection ($\geq 38^{\circ}\text{C}$, 100.4°F fever, cough, and requiring admission to hospital), **AND** with no other etiology that fully explains the clinical presentation **AND** at least one of the following:

1. a history of travel to or residence in China in the 14 days prior to symptom onset,

or

2. patient is a health care worker who has been working in an environment where severe acute respiratory infections of unknown etiology are being cared for.

b. Patients with any acute respiratory illness **AND** at least one of the following:

1. close contact with a confirmed or probable case of 2019-nCoV in the 14 days prior to illness onset,

or

2. visiting or working in a live animal market in China in the 14 days prior to symptom onset,

or

3. worked or attended a health care facility in the 14 days prior to onset of symptoms where patients with hospital-associated 2019-nCov infections have been reported.

- c. Identify the toilets that the suspected passenger used
- d. Identify all the passengers who used the same toilet
- a. Identify the cabin, close contacts, and facilities used by the passenger.
- b. Do a contact tracing of all who entered the cabin or were in close contact with the passenger with the last 14 days (if the travel exceeds or is equal to 14 days).
- c. Give the person the information slip to all contacts.
- d. If the suspected case fits the case definition criteria, detain and put a surgical mask and disposable latex gloves on him/her.
- e. Inform nCoV Clinic (designated place), get the ambulance
- f. Escort the passenger off the ship.
- g. In case of a tourist passenger, inform the tourism focal point and have them inform the embassy and to proceed with the cancellation of the bookings and any other necessary details.
- h. In case of a crew member, inform the captain/employer about the detainment of the passenger. Call the tourism focal point to inform the embassy and to proceed with any other necessary details.
- i. Escort the passenger to the ambulance.